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# iPaaS Technology Value Matrix 2026

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## The Bottom Line

Enterprise application counts continue to rise, increasing the volume and complexity of integration activity organizations must manage. Consolidating that activity onto fewer platforms remains a primary driver of iPaaS adoption, but buyers now also expect these platforms to serve as the foundation for AI workloads. Over the past year, agent builders and Model Context Protocol (MCP) support have become standard capabilities across the market, positioning iPaaS as the orchestration layer for agentic workflows. Buyers should evaluate platforms on traditional criteria like consolidation savings and integration pattern support, alongside newer ones like agent development and lifecycle management. Leaders in this year's Value Matrix include Boomi, Salesforce (Informatica), Oracle, Infor, and Tray.ai.

## Market Overview

The integration platform market continues to expand as enterprises connect a growing number of cloud, on-premises, and edge applications. Agentic AI has introduced a new dimension to this landscape, with integration platforms evolving from connective middleware into orchestration layers capable of managing autonomous workflows. Model Context Protocol (MCP) has emerged as a standard mechanism for exposing platform capabilities to AI agents, and its adoption across nearly every vendor in this evaluation signals a shift in what buyers can expect from iPaaS infrastructure.

Agentic AI and Model Context Protocol (MCP) support have become defining capabilities in iPaaS. Integration platforms now serve as orchestration layers for autonomous workflows, not just connective



For enterprise buyers, these shifts raise the stakes of platform selection. Organizations face competitive pressure to consolidate integration infrastructure while simultaneously adopting AI-driven automation, and the iPaaS platform they choose increasingly determines the speed and

scope of that transition. Buyers must weigh traditional integration depth, connector breadth, and governance against newer criteria like agent development tooling, AI guardrails, and protocol-level interoperability. The platforms that support both legacy integration workloads and emerging agentic use cases are best positioned to serve as long-term strategic infrastructure.

Vendors have responded by accelerating investment in AI-native tooling, shipping agent builders, governance frameworks, and unified control planes that consolidate API management, data integration, and automation. Platform convergence continues, with providers expanding functional scope to address the full range of integration and automation needs from a single interface. Competition has intensified as vendors differentiate through connector ecosystems, low-code experiences, developer tooling, and the depth of their agentic AI capabilities.

In this Value Matrix, vendors are positioned according to the relative usability and functionality of their respective solutions, as well as the value that customers realized from each product's capabilities (Nucleus Research X222 – Understanding the Value Matrix – December 2023) and presented as a snapshot of the current market rather than an empirical ranking of vendors. The arrows indicate perceived momentum in the indicated direction with respect to usability and functionality. Positioning and momentum are informed primarily by conversations with end-users, along with the most recently released capabilities/features and areas of vendor investment.

## Leaders

Leaders in the 2026 iPaaS Technology Value Matrix include Boomi, Salesforce (Informatica), Oracle, Infor, and Tray.ai.

### Boomi

Boomi is placed as a leader in the 2026 iPaaS Technology Value Matrix. Boomi has reshaped its platform through four acquisitions over the past two years, adding APIIDA and Mashery for federated API management, Rivery for cloud-native data movement, and Thru for managed file transfer capabilities. The Boomi Enterprise Platform now operates across four strategic pillars, including Integration and Automation, API Management, Data Management, and AI Management. Boomi's Agentstudio and Agent Control Tower provide a governance layer for designing, deploying, and monitoring AI agents across providers such as Amazon Bedrock, Salesforce Agentforce, and Microsoft Copilot. The platform's AI capabilities draw on over 300 million deidentified

Agent development and orchestration remain only a portion of iPaaS value today, but Nucleus expects this dimension to carry more weight in buyer selection in the years ahead.

Leaders combine integration depth with agent development capabilities. These platforms serve as both traditional integration infrastructure and orchestration layers for agentic workflows, backed by broad connector ecosystems.

integrations across more than 30,000 customers. With over 1,000 prebuilt connectors and support for Model Context Protocol (MCP), Boomi positions itself as an orchestration hub for enterprise integration and multi-provider agent governance.

Over the past year, Boomi has introduced the following enhancements:

► **Agentstudio.**

Boomi launched Agentstudio (formerly AI Studio) for general availability in May 2025, providing a no-code environment for designing, deploying, governing, and orchestrating AI agents at scale. The platform delivered four initial agents: an Integration Advisor Agent, an API Design Agent, an API Documentation Agent, and a Data Connector Agent. An Agent Step on the integration canvas allows direct invocation of Agentstudio agents within integration processes. Agentstudio includes Control Tower for centralized monitoring, observability, and governance of deployed agents. The tower added anomaly detection for identifying irregular agent behavior in September 2025, and expanded in March 2026 to support over 30 agent types across Amazon Bedrock, Salesforce Agentforce, Microsoft Copilot, and Snowflake Cortex Agents.

► **MCP Support.**

Boomi added Model Context Protocol (MCP) support to Agentstudio in September 2025, enabling cross-provider agent interoperability and governance. This positions the platform as a central orchestration point for agents built across different AI providers and frameworks.

► **Unified API Management.**

Boomi launched a unified API management solution in February 2025, combining existing Boomi API capabilities with acquired APIIDA federated API management and Mashery API management assets. The solution includes an API Control Plane for cross-gateway discovery, governance, and provisioning alongside end-to-end GraphQL support in the Boomi API Gateway.

► **Meta Hub.**

Boomi launched Meta Hub in March 2026 as a central system of record for shared semantic context across the enterprise. Meta Hub is designed to ground AI agents in consistent business logic and reduce hallucination by providing a unified metadata layer across integration and automation assets.

Boomi has expanded from integration middleware into a unified platform spanning API management, master data, and agent orchestration.

## Salesforce (Informatica)

Informatica is recognized as a leader in the 2026 iPaaS Technology Value Matrix, with the Informatica Intelligent Data Management Cloud (IDMC) platform. IDMC is an enterprise-grade platform offering extensive capabilities in data integration, application integration, business process automation, B2B integration, EDI, Pub/Sub architectures, and API lifecycle management. It supports real-time application integration with pre-built connectors for both cloud and on-premises environments, enabling data movement and synchronization across multiple sources and targets. The platform emphasizes API lifecycle management for designing and managing APIs across hybrid systems. By streamlining business process automation, enabling high-throughput processing, ensuring low latency for time-sensitive workloads, and embracing CI/CD practices, IDMC fosters collaboration between business and IT teams through its low-code and no-code development tools. Following Salesforce's acquisition of Informatica in November 2025, IDMC will become part of Salesforce's Data 360 offering alongside MuleSoft and Tableau. Informatica's metadata and lineage engine serves as the enterprise data backbone for Agentforce.

Following Salesforce's acquisition in November 2025, Informatica's IDMC platform will become part of Salesforce's Data 360 offering alongside MuleSoft and Tableau.

Over the past year, Informatica has introduced the following enhancements:

► **CLAIRE Copilot for Integration.**

Informatica brought CLAIRE Copilot to general availability for Data Integration and Cloud Application Integration. The copilot uses Azure OpenAI to generate, document, and optimize integration pipelines through natural language interaction, reducing the manual effort required to build and maintain data flows.

► **CLAIRE GPT Compound Reasoning.**

Informatica shipped a compound reasoning system for CLAIRE GPT in Fall 2025, using Azure OpenAI and AWS Bedrock Claude within Informatica's secure cloud. CLAIRE GPT also expanded into MDM with natural-language queries against master data. The capability is available at no additional IPU cost.

► **CLAIRE Agents.**

Informatica delivered its first set of CLAIRE Agents in October 2025, including a Data Exploration Agent for MDM, an Enterprise Discovery Agent, an ELT Agent, and a Product Help Agent. These agents automate tasks across data management workflows using natural language, extending AI-driven automation beyond pipeline development into data governance and quality operations.

► **MCP Server Support.**

The Summer 2025 release introduced Model Context Protocol (MCP) server support, enabling customers to build and manage MCP servers that connect AI agents and LLMs to any IDMC asset. This positions IDMC as an orchestration layer for agent interactions with enterprise data and integration assets.

► **Expanded GenAI Connectors.**

The platform added new connectors for NVIDIA NIM, Databricks Mosaic AI, and Snowflake Cortex AI alongside Amazon Bedrock agent recipes. These integrations simplify the process of connecting enterprise data pipelines to generative AI services across multiple cloud providers.

## Oracle

Oracle is placed as a leader in the 2026 iPaaS Technology Value Matrix, recognized for Oracle Cloud Infrastructure (OCI) Integration Services. OCI Integration Services consolidates API management, application integration, data integration, event streaming, and process automation into a single platform. Oracle pursues an AI-first automation strategy with an embedded AI Assistant that generates integrations, mappings, and test scenarios from natural language across the development lifecycle. MCP support positions OCI Integration as an agent orchestration hub across the Oracle ecosystem, allowing all integrations and automations to be exposed as callable tools for AI agents spanning Fusion, OCI, AI Data Platform, and 26ai Database. The platform provides over 150 connectors, including AI and industry protocol connectors for connectivity across SaaS, on-premises, legacy, and AI-driven services. A low-code UI, drag-and-drop development, and prebuilt templates for process automation support both citizen integrators and technical developers.

Over the past year, Oracle has introduced the following enhancements:

► **AI Assistant.**

Oracle embedded AI-driven lifecycle features across OCI Integration as part of its AI-first automation strategy. The AI Assistant leverages natural language to generate integrations, mappings, and test scenarios. It also provides intuitive error messages, remediation recommendations, and documentation to accelerate delivery and reduce manual effort across the development lifecycle.

Oracle has invested in AI-native integration capabilities, including RAG pipeline support and MCP-based agent connectivity across OCI services.

► **MCP Support for AI Agents.**

OCI launched Model Context Protocol (MCP) support for composable agentic orchestration, empowering organizations to coordinate and automate interactions between enterprise systems and generative AI services. By aligning with Oracle's agentic initiatives from Fusion, OCI, AI Data Platform, and 26ai Database, OCI Integration centralizes governance for agent interactions with enterprise applications and data.

► **Native Actions for OCI AI Services.**

The platform introduced native actions for OCI AI Services within integration flows, allowing customers to augment business processes with document understanding, natural language processing, and machine learning capabilities without leaving the low-code integration designer. Organizations can now automate document capture, enrich transactions with AI-extracted data, and orchestrate advanced decisioning logic within a unified workflow.

► **RAG Pipeline Support.**

Oracle expanded support for Retrieval Augmented Generation (RAG) pipelines and agentic orchestration alongside human-in-the-loop workflows and rule-based decisions. This broadens the platform's ability to support non-deterministic AI workloads within governed integration processes.

► **Rapid Adapter Builder.**

The Rapid Adapter Builder (RAB) enables customers to build no-code custom adapters through Postman and OpenAPI import. This simplifies connectivity for unique cloud and on-premises applications, reducing the time and technical effort required to integrate non-standard systems.

► **Unified Projects Governance Model.**

Oracle introduced a unified "projects" governance model for integration, RPA, B2B, and AI workloads. This provides a single framework for managing lifecycle, collaboration, and compliance across all integration and automation on the platform.

Oracle extends OCI Integration to support RAG pipelines, agentic orchestration, and human-in-the-loop workflows, governing non-deterministic AI within enterprise processes.

## Infor

Infor is placed as a leader in the 2026 iPaaS Technology Value Matrix. The vendor's iPaaS offering is a core component of the Infor OS platform, which includes the Infor Intelligent Open Network (ION) and the ION API Gateway. Through Infor ION, clients can integrate both Infor and non-Infor systems to support hybrid, edge, and multi-cloud

strategies. Users establish connections between applications and their corresponding business process events, automate data transfers across systems, monitor business exceptions, and activate workflows using an event-driven architecture. The ION API Gateway serves as a centralized hub for hosting Infor's RESTful APIs, allowing users to proxy and access third-party APIs. The Infor OS platform provides advanced data management capabilities that facilitate data transformation across various formats while accommodating synchronous and asynchronous integration patterns. Infor OS also integrates with the Infor AI module for machine learning model training, retraining, and live assessment. The platform manages more than 7 billion API events and more than 5 billion ION events monthly, connecting more than 426,000 applications globally.

Infor's iPaaS processes more than 7 billion API events and 5 billion ION events monthly, connecting more than 426,000 applications globally.

Over the past year, Infor has introduced the following enhancements:

▶ **AI-Assisted Python Script Builder.**

Infor delivered an AI-assisted tool that generates, refines, and validates scripts for data transformation, file-format conversion, and calculations by interpreting user-defined inputs, outputs, and prompts. This reduces manual scripting effort for ION Mapping tasks and accelerates integration development for technical and non-technical users alike.

▶ **AI-Assisted API Policy Builder.**

The platform now includes an AI-powered policy builder that generates policies for API Suites and Endpoints based on user prompts. This streamlines API governance by allowing administrators to define security and access rules through natural language rather than manual configuration.

▶ **Third-Party and Infor APIs as MCP Tools.**

Infor now allows Infor and non-Infor API suites and endpoints to be designated as MCP tools, enabling AI agents and assistants to discover and interact with internal and external services through the platform. This positions Infor OS as an agent orchestration layer that extends beyond the Infor ecosystem into broader enterprise environments.

▶ **Notification Center.**

A unified business message hub in Infor OS brings together messages from across the CloudSuite ecosystem, providing a consistent user experience for communication across applications.

The Notification Center supports both current and emerging communication needs within Infor CloudSuite deployments.

► **iPaaS Connector for BaaS.**

Infor BaaS services now function as drag-and-drop activities within ION Data Flows, allowing users to incorporate custom integrations and complex logic that behave like native connectors in ION. This bridges the gap between serverless microservices and visual integration development.

Tray.ai has moved aggressively into agent infrastructure, shipping an agent gateway, agent memory, and prebuilt agent accelerators over the past year.

## Tray.ai

Tray.ai is placed as a leader in the 2026 iPaaS Technology Value Matrix. The Tray AI Orchestration Platform provides a modern unified platform for integration, automation, MCP governance and management, and AI agent development. The platform features an extensive connector library for apps, databases, LLMs, REST, SOAP, and GraphQL endpoints. Advanced capabilities include cooperative workspaces, log streaming, error management, rollback history, and on-premises connectivity through a ground-to-cloud tunnel. Tray's task-based pricing model ensures customers can access all features without complex add-ons. The platform supports both visual and code-based development with version control and environment promotion across staging and production workspaces.

Over the past year, Tray.ai has introduced the following enhancements:

► **Data Engineering.**

With Data Engineering, teams can execute sophisticated data preparation tasks directly within their Tray workflows, reshaping, joining, and transforming data in flight using a built-in, high-performance database and direct SQL-based transformation

► **Agent Gateway.**

Tray now enables organizations to build and manage governed MCP (Model Context Protocol) servers and tools directly within the platform. Agent Gateway provides a controlled environment with defined policies, permissions, and versioning to help organizations operationalize MCP-enabled agents securely while reducing unmanaged tool proliferation. This positions Tray as a central orchestration layer for agent-to-tool interactions across the enterprise.

▶ **Agent Hub.**

The platform introduced a catalog of modular, reusable building blocks that enable rapid creation, customization, and deployment of agents using a structured library of domain-specific components. Agent Hub accelerates time to value for organizations building agentic workflows by providing pre-tested components rather than requiring development from scratch.

Agent Hub delivers a catalog of modular, domain-specific building blocks, enabling rapid agent creation without starting from scratch on every use case.

▶ **Prebuilt Agent Accelerators.**

Tray released preconfigured agents for high-value workflows, including an ITSM Agent integrating with Jira and Zendesk, and an HR Agent supporting Workday and BambooHR. These accelerators reduce setup time for common use cases and allow teams to deploy functional agents within days rather than weeks.

▶ **Smart Data Sources.**

Built-in vectorization, embedding, and chunking capabilities now support retrieval-augmented generation (RAG) workflows at scale. This eliminates the need for external vector databases and allows organizations to operationalize RAG pipelines natively within the platform.

▶ **Agent Memory.**

Agents now have enhanced short-term and long-term memory through contextual persistence and sliding context windows. This supports more continuous agent execution across multi-step processes, improving accuracy and reducing the need for repeated context injection.

▶ **Agent Log Interface.**

A centralized logging interface provides visibility into agent execution and operational performance. Each agent request generates logs that capture user prompts, tool usage, and decision-making, enabling teams to monitor performance and debug issues across agentic workflows.

## Accelerators

Accelerators in the 2026 iPaaS Technology Value Matrix include Zapier, Workato, Microsoft, and SnapLogic.

### Zapier

Zapier is placed as an accelerator in the 2026 iPaaS Technology Value Matrix, as recognized for its iPaaS platform. The platform connects

over 8,000 applications through an ecosystem of triggers, actions, and automations accessible to non-technical users, representing one of the broadest connector ecosystems in the iPaaS market. Users build automations through a visual editor where they chain triggers and actions across applications without writing code, with advanced tools like Paths, Filters, Delay, and Looping for conditional and iterative workflows. Tiered plans from free through enterprise, with usage-based pricing on tasks, give the platform particular strength with SMBs and departmental teams within larger enterprises.

Over the past year, Zapier has introduced the following enhancements:

▶ **Zapier Agents.**

Zapier restructured its AI agent offering in May 2025, moving from the chat-based Central model to focused automation agents. Each agent operates independently, with multiple agents grouped into pods for organization. Custom Actions expanded in July 2025 to support 2,500-plus apps within agents, and agent versioning shipped in December 2025 alongside SOC 2 readiness for the Agents product.

▶ **MCP Server.**

Zapier launched MCP support in September 2025, included in all plans. The MCP server provides AI tools such as Claude and ChatGPT access to 8,000-plus apps and 30,000 actions through a single connection. Shareable MCP server tools, meta-tools for AI discovery, OAuth authentication, rate limiting, and audit logs round out the offering.

▶ **Zapier Copilot.**

Zapier brought Copilot to general availability as an AI assistant for building and editing Zaps through natural language with voice input support. Copilot can build chatbots, configure agents, and troubleshoot workflows, reducing the technical barrier for workflow creation.

▶ **AI Guardrails.**

Shipped in February 2026, AI Guardrails by Zapier provides built-in PII detection, prompt injection detection, sentiment analysis, and toxicity screening as a native Zap step. This addresses governance and compliance requirements for organizations deploying AI-powered automation workflows.

Accelerators deliver intuitive, user-friendly platforms that lower the barrier to integration and automation. These vendors prioritize rapid deployment, low-code experiences, and accessible AI tooling that enable business users to build and manage integrations independently.

Zapier has paired its low-code automation strength with AI guardrails and enterprise governance.

► **Enterprise Governance.**

Zapier launched Admin Center for multi-user plans with centralized user management, AI and app usage monitoring, governance controls, and approval workflows. Audit logs expanded across all products, including Tables, Interfaces, Chatbots, Canvas, Agents, and Global Variables.

## Workato

Workato is placed as an accelerator in the 2026 iPaaS Technology Value Matrix. Workato delivers a unified platform for integration, automation, and AI agent development, supporting API management, RPA, ETL, B2B, and IoT use cases through over 1,200 prebuilt connectors and 600,000 community recipes. Users compose multi-step automations through a recipe-based workflow model using low-code and no-code tools accessible to both technical and business users. Recipes can incorporate conditional logic, error handling, and parallel processing within a single workflow, and Workato's connector SDK allows customers to build custom connectors for proprietary or niche applications. The platform functions as a fully managed elastic service that scales infrastructure automatically based on workload demand, removing the need for customers to provision or manage runtime environments.

Over the past year, Workato has introduced the following enhancements:

► **Agent Studio and Pre-Built Genies.**

Workato launched Agent Studio in general availability in August 2025 as part of the Workato ONE release. Agent Studio provides a low-code and no-code toolkit for building and deploying custom AI agents called Genies. The release included production-ready pre-built Genies for Sales, IT, Security, HR, Marketing, and Customer Experience workflows that can be deployed and customized immediately.

► **Enterprise MCP Platform.**

Workato delivered what it positions as the first enterprise-grade MCP platform for AI agents in October 2025. The MCP Gateway manages identity, resource access, governance, and observability for agent interactions and is compatible with Claude, ChatGPT, Amazon Q, Cursor, and Google Gemini. The platform now includes over 20 pre-built MCP servers spanning Google Calendar, Slack, Jira, GitHub, Salesforce, Shopify, and other applications.

Workato delivers over 1,200 prebuilt connectors and 600,000 community recipes alongside agent studio capabilities for AI-driven automation.

▶ **Agent Orchestration.**

Agent Orchestration reached general availability in August 2025, enabling Genies to be delegated tasks within recipes, skills, or MCP and API endpoints. The orchestration layer allows agents to complete work autonomously and return responses to recipes for continued execution, bridging agentic AI with deterministic integration workflows.

▶ **Agent Knowledge Base.**

Workato introduced a centralized memory layer for agents using semantic search, RAG, and federated queries to provide contextual grounding. This reduces hallucination and ensures agents operate with a consistent business context across interactions.

▶ **Verified User Access.**

Delivered in November 2025, Verified User Access enables user-level OAuth credentials for agent actions across MCP servers and low-code applications. This ensures that agents act with proper authorization and identity context rather than shared service accounts.

## Microsoft

Microsoft is positioned as an accelerator in the 2026 iPaaS Technology Value Matrix, recognized for its Azure Integration Services (AIS). AIS spans Azure API Management, Azure Logic Apps, Azure Service Bus, and Azure Event Grid, combining traffic management, workflow automation, reliable messaging, and event-driven architectures within the Azure ecosystem. Logic Apps provides a visual workflow designer with over 1,400 connectors for systems such as SAP, Salesforce, ServiceNow, and Workday, supporting both consumption-based and dedicated hosting models. API Management delivers full lifecycle API governance with a developer portal, policy engine, and gateway capabilities across cloud and hybrid environments. Together, these services position AIS as a foundational integration layer for organizations building on the Microsoft ecosystem.

Over the past year, Microsoft has introduced the following enhancements:

▶ **Agent Loop in Logic Apps.**

Microsoft released Agent Loop to general availability in Logic Apps Standard in November 2025, following a public preview at Build in May 2025. Agent Loop provides an iterative, goal-driven agentic workflow action that thinks, acts, and evaluates until an objective is

Microsoft has embedded agent capabilities directly into Logic Apps and expanded API Management with AI gateway functionality.

met. This enables production-ready multi-agent orchestration directly within Logic Apps workflows and extends the platform's role as an agent orchestration layer.

► **Logic Apps as MCP Servers.**

Logic Apps Standard workflows can now expose connectors as MCP tools for AI agents, making over 1,400 connectors for systems like SAP, Salesforce, ServiceNow, and Workday available as MCP tools. This integration through Microsoft Foundry positions Logic Apps as a bridge between enterprise systems and AI agent ecosystems.

► **API Management Premium v2 GA.**

The Premium v2 tier of Azure API Management reached general availability at Ignite in November 2025. It delivers simplified VNet injection, inbound private endpoints with up to 100 Private Links, availability zone redundancy, and custom CA certificates for backend TLS validation.

► **AI Gateway Capabilities.**

Azure API Management expanded its GenAI gateway throughout 2025 with semantic caching via Azure Managed Redis, load balancing across LLM endpoints with circuit breaker rules, managed identity authentication to Azure AI services, automatic prompt moderation through Azure AI Content Safety, and support for both MCP and A2A (Agent-to-Agent) communication protocols.

► **Multi-Agent and Conversational Agents.**

Logic Apps added support for conversational agents built on the A2A standard for cross-platform interoperability, multi-agent orchestration patterns with handoffs and nested hierarchies, and direct agent deployment into Microsoft Teams. These capabilities entered public preview in November 2025.

Logic Apps supports A2A-standard conversational agents, multi-agent handoffs, nested hierarchies, and direct deployment into Microsoft Teams for enterprise collaboration.

## SnapLogic

SnapLogic is placed as an accelerator in the 2026 iPaaS Technology Value Matrix. The SnapLogic Agentic Integration Platform consolidates application integration, data integration, API management, and the building and orchestration of AI agents for digital labor into a single unified solution built around a visual pipeline designer that combines natural language prompts with drag-and-drop development and real-time data preview at each step. The Snaplex runtime executes pipelines on cloud or on-premises infrastructure with elastic scaling, and over 1,200 prebuilt intelligent connectors known as Snaps provide connectivity across SaaS, databases, big data, IoT, and AI services.

Through its low-code environment, SnapLogic serves diverse roles across HR, sales, marketing, IT, and finance, supporting both technical developers and business users, automating complex workflows with measurable business outcomes.

Over the past year, SnapLogic has introduced the following enhancements:

▶ **AgentCreator 3.0.**

SnapLogic launched AgentCreator 3.0 in April 2025 with a Prompt Composer for visual prompt editing and testing in real time and an Agent Visualizer that provides transparency into AI agent decision-making for audit and refinement. The release added MCP server-side support, allowing pipelines, managed APIs, and agents to function as MCP servers for AI agent consumption. The platform also established Multi-LLM Parity across eight capability dimensions, including structured output, reasoning model support, and managed RAG. This ensures model portability across all major providers without the need to rewrite agent logic.

▶ **Agent Governance Framework.**

Delivered in November 2025, the Agent Governance framework provides enterprise-grade oversight for AI agents covering deployment, monitoring, compliance, and data provenance, including the ability to route agent activity into existing enterprise log analytics tools to ensure transparency without vendor lock-in. The accompanying Agent Snap enables Snaplex-native execution for high-performance, scalable, and observable agent execution with human-in-the-loop oversight.

▶ **MCP Client GA.**

SnapLogic brought MCP Client support to general availability in November 2025, complementing the April server-side release. This release introduced a dedicated MCP Client Snap and specialized MCP Observability to make any pipeline or managed API a discoverable, governed tool for AI agents. This enables multi-agent collaboration across platforms, allowing SnapLogic agents to consume external MCP endpoints while exposing their own capabilities as MCP tools.

▶ **APIM 3.0.**

SnapLogic released a next-generation API management solution in April 2025 where APIs can function as MCP servers. This enables AI agents to discover and consume managed APIs directly, bridging

SnapLogic has consolidated application integration, data integration, API management, and agent orchestration into a single platform with agent governance controls.

traditional API management with agentic AI workflows. The OpenAPI Function Generator further automates this process by transforming existing API specifications into agent-ready tools with zero manual overhead.

► **Expanded Connectors.**

SnapLogic expanded its library to over 1,200 prebuilt intelligent connectors. Recent additions include the Oracle CDC Snap Pack for real-time change data capture, OPC-UA Snap Pack for industrial IoT and OT integration, Google Pub/Sub Snap Pack, and enhanced Azure OpenAI Assistants Snaps with vector store management and cloud agent support.

## Experts

Experts in the 2026 iPaaS Technology Value Matrix include Talend, TIBCO, Salesforce (MuleSoft), and IBM.

### Talend

Talend is placed as an expert in the 2026 iPaaS Technology Value Matrix. Now operating under Qlik as Qlik Talend Cloud, Talend Data Fabric delivers a unified platform that consolidates capabilities for modern data management and integration. With features such as API and application integration, data integration, data quality, and governance, it delivers a comprehensive middleware solution. Talend enables businesses to implement scalable, modular APIs, point-to-point SaaS integrations, pub/sub messaging, and ESB use cases within event-driven architectures. Its intuitive tools and wizards simplify the development lifecycle from design and testing to deployment. Qlik Talend Cloud launched in July 2024 as the unified platform combining Talend data integration, quality, and governance with Qlik's data movement capabilities across four use-case-centric editions.

Over the past year, Talend has introduced the following enhancements:

► **LangChain4j Components for Routes.**

Released in July 2025, three new components, including cLangChainChat, cLangChainTools, and cLangChainConnection, enable LLM interaction directly within integration routes. This allows organizations to incorporate AI-driven processing into application integration workflows without leaving the Talend Studio development environment.

Experts offer highly functional platforms with deep technical capabilities tailored to complex enterprise environments. These solutions emphasize advanced integration patterns, protocol support, and developer-focused tooling, often requiring deeper technical expertise for optimal use.

► **Qlik MCP Server.**

In February 2026, Qlik launched a cloud-hosted Model Context Protocol server that enables third-party AI assistants, including Claude, ChatGPT, and Cursor, to access Qlik's analytical capabilities and data products via an API endpoint. This extends the platform's reach as an orchestration layer for AI agent interactions with enterprise data.

► **Azure Service Bus Component.**

Delivered in June 2025, the new cAzureServiceBus component adds native pub/sub and queue-based messaging through Azure Service Bus within integration routes. This expands the platform's cloud messaging options alongside existing Kafka and RabbitMQ support.

► **RabbitMQ Enhancements.**

The cRabbitMQ component gained auto-declaration for bindings between exchanges, queues, and routing keys in August 2025, with all parameters now configurable via context variables. These improvements simplify event-driven integration patterns for organizations using RabbitMQ as a message broker.

► **Microservice Observability.**

Prometheus endpoint support for microservices shipped in May 2025, enabling monitoring and metrics collection for deployed Routes and Data Services. Additional improvements include fat JAR packaging for cleaner microservice deployment and configurable microservice ports through the TaskRunConfig API.

Talend now operates under the Qlik brand, with recent releases focused on LangChain integration and MCP server support for AI workloads.

## TIBCO

TIBCO is placed as an expert in the 2026 iPaaS Technology Value Matrix. The TIBCO Platform delivers application integration, B2B integration, streaming, IoT, and process automation across on-premises, multi-cloud, and edge environments. Unlike cloud-only platforms that route all traffic through a central service, TIBCO runs integration logic where the data resides, reducing latency and egress costs for organizations with fragmented global infrastructures. The platform is event-driven by design, with native high-performance messaging that supports sub-second reaction times for real-time workloads in sectors like financial services, logistics, and manufacturing. Users build integrations through model-driven and no-code tools and deploy them across TIBCO Cloud, containers, serverless architectures, or on-premises runtimes. TIBCO has shifted from a collection of standalone products to a unified, AI-enabled environment centered on

TIBCO's event-driven architecture and native high-performance messaging deliver sub-second reaction times for real-time workloads in financial services, logistics, and manufacturing.

the Control Plane and Developer Hub, broadening access for both pro-code developers and business technologists. All products now carry long-term support versions with five-year hotfix and service pack commitments.

Over the past year, TIBCO has introduced the following enhancements:

► **BusinessWorks 6.12.0 LTS.**

TIBCO merged its on-premises and container (BWCE) editions into a single unified product in September 2025, eliminating the need for separate downloads and update streams. The release added Java 17 support, OAuth 2.0 authentication, Server-Sent Events (SSE) support, and new CLI commands for programmatic build and deploy to enable CI/CD pipeline automation. LTS support extends through August 2030.

► **Developer Hub and AI Design Assistants.**

TIBCO launched a Developer Hub built on Spotify Backstage as a centralized marketplace for documentation, reusable assets, templates, and build pipeline management. The hub supports automated provisioning through CLIs and APIs. Alongside it, TIBCO introduced AI-powered design assistants that translate natural language prompts into visual model-driven integration designs and added LLM integration for dynamic decisioning and retrieval-augmented generation workflows.

► **MCP and Agentic AI.**

The Flogo MCP Connector, released in developer preview in August 2025, exposes enterprise data, APIs, and business flows as MCP-compliant tools and resources that AI agents can query without custom orchestration code. A separate Control Plane MCP Server extends this to infrastructure, application, and observability operations. A companion agent called TESSA handles operational tasks, environmental analysis, and state monitoring through natural language on the Control Plane.

► **Control Plane and Observability Enhancements.**

The Control Plane reached version 1.15.0 with alerts and notifications, custom observability dashboards, Red Hat OpenShift as a supported data plane, and native OpenTelemetry support for correlating infrastructure metrics with application traces. A zero-disruption overlay enables organizations to move classic integration workloads into containers without refactoring. Control Tower now provides unified monitoring and centralized lifecycle actions across

TIBCO's event-driven architecture and native high-performance messaging deliver sub-second reaction times for real-time workloads in financial services, logistics, and manufacturing.

TIBCO's Developer Hub centralizes documentation, reusable assets, templates, and pipeline management in a single developer marketplace.

on-premises, hybrid cloud, and Kubernetes deployments. The TIBCO Gems Dashboard adds dedicated monitoring for EMS deployments.

► **ActiveSpaces Vector Database Preview.**

TIBCO released a preview of vector database capabilities within ActiveSpaces in November 2025, supporting semantic search, vector embeddings, and natural-language queries on its in-memory and on-disk data grid. This enables recommendation engines and AI-driven content discovery use cases.

► **Rendezvous 9.0.**

Released in November 2025, Rendezvous 9.0 added native Kubernetes deployment, epoll-based IO on Linux for improved throughput, graphical monitoring with auto-discovery, and AI-powered monitoring insights with predictive analytics over the messaging estate and natural language interaction with Rendezvous deployments.

## Salesforce (MuleSoft)

MuleSoft is placed as an expert in the 2026 iPaaS Technology Value Matrix, as recognized for its Anypoint Platform. MuleSoft's Anypoint Platform delivers API-driven connectivity, facilitating integration of applications and data flows across diverse environments, including on-premises and cloud infrastructures. The platform supports advanced business automation, legacy system modernization, B2B EDI, IoT integration, and DevOps capabilities. Customers deploy APIs and integrations across CloudHub infrastructure, private clouds, private data centers through Runtime Fabric, and on-premises environments. MuleSoft caters to a wide range of integration use cases serving both citizen integrators and seasoned developers, with robust support for API management, IoT, CDC, and orchestration. As part of the Salesforce Data 360 ecosystem, MuleSoft plays a central role in connecting enterprise systems to Agentforce and broader AI agent workflows.

Over the past year, MuleSoft has introduced the following enhancements:

► **Agent Fabric.**

MuleSoft brought Agent Fabric to general availability in October 2025, delivering a centralized platform for registering, orchestrating, governing, and observing AI agents regardless of their origin. Agent Fabric includes an Agent Registry, Agent Broker, and Agent Visualizer alongside Agent Scanners that automatically

MuleSoft has leaned into agent interoperability, supporting both MCP and A2A protocols alongside its Agentforce integration with Salesforce.

discover and catalog agents across Agentforce, Amazon Bedrock, Google Vertex AI, and other platforms.

▶ **MCP and A2A Protocol Support.**

MuleSoft delivered native MCP support through Flex Gateway mid-2025, enabling any MuleSoft-managed API or integration to be exposed as an MCP server. A dedicated MCP Connector and A2A Connector for Mule 4 reached general availability in July 2025, enabling agent-to-agent communication with governance controls. Both protocols are also available in MuleSoft Private Cloud Edition for on-premises agentic AI use cases.

▶ **MuleSoft Vibes.**

Launched in general availability in October 2025, MuleSoft Vibes is a purpose-built AI agent for building, managing, and scaling Mule applications through natural language. It covers API design, flow generation, policy management, and platform insights at no additional cost to all Anypoint Platform users.

▶ **Anypoint Code Builder Updates.**

MuleSoft delivered multiple releases to Anypoint Code Builder, including DataWeave Transform UI, visual MUnit test creation, proxy support for enterprise networks, intelligent DataWeave graphical mapping, and direct import of Anypoint Studio workspaces. The visual ACB experience is now available in third-party VS Code-based IDEs, including Cursor and Windsurf.

▶ **AI Gateway in API Management.**

Azure API Management capabilities expanded with semantic caching, load balancing across LLM endpoints with circuit breaker rules, automatic prompt moderation, managed identity authentication to AI services, and OAuth authorization for AI applications and agents. The platform also added natural-language API management for standing up API instances and applying security policies through conversational interaction.

▶ **MuleSoft for Agentforce.**

MuleSoft delivered Topic Center and API Catalog for Agentforce in February 2025, alongside MuleSoft for Flow, which includes over 200 out-of-the-box connectors. These capabilities enable Salesforce agents to discover, invoke, and act across enterprise systems connected through MuleSoft integrations.

With Agent Registry, Agent Broker, Agent Visualizer, and Agent Scanners, MuleSoft's Agent Fabric gives enterprises visibility and control over their distributed AI agent landscape.

## IBM

IBM is positioned as an expert in the 2026 iPaaS Technology Value Matrix, recognized for its integration platform. IBM's integration portfolio now spans IBM App Connect Enterprise, IBM webMethods Hybrid Integration, and IBM API Connect. App Connect empowers businesses to connect applications and data across hybrid environments, supporting multiple integration styles, including APIs, events, and microservices. With a drag-and-drop interface and AI-driven mapping recommendations, users can build integrations without extensive coding expertise. The platform provides a library of prebuilt connectors and templates for accelerated workflow deployment alongside hybrid management capabilities for overseeing integrations across cloud and on-premises infrastructures.

IBM's integration portfolio now spans App Connect Enterprise, webMethods Hybrid Integration, and API Connect, with watsonx AI embedded across the stack.

Over the past year, IBM has introduced the following enhancements:

► **IBM webMethods Hybrid Integration GA.**

IBM brought webMethods Hybrid Integration to general availability in June 2025 as a unified hybrid integration platform combining webMethods and IBM integration assets. The platform delivers a hybrid control plane for centralized management across distributed environments, with AI-assisted integration via WatsonX AI. The October 2025 release added a Unified Asset Catalog and an AI-powered Observability Agent for conversational monitoring with error summaries and root-cause analysis.

► **IBM API Connect v12.**

Released in December 2025, API Connect v12 delivers a converged control plane that unifies lifecycle governance across hybrid environments with federation support for third-party runtimes on AWS and Azure. The release includes DataPower Nano Gateway, an ultra-lightweight app-level gateway with millisecond-class startup and single-digit-millisecond latency for high-performance agent and API interactions.

► **IBM API Studio.**

Delivered alongside API Connect v12 in December 2025, API Studio provides an AI-powered full-lifecycle API development environment with AI-driven authoring, validation, and policy generation. It incorporates capabilities from the previously announced API Agent for automated API design and management.

► **Watsonx Integration in App Connect.**

IBM integrated Watsonx Code Assistant into the App Connect Enterprise Toolkit, providing a chat experience for AI-assisted integration development. App Connect Enterprise 13.0.4.0 added Data Assist in Designer for generating JSONata expressions from sample source and target values, reducing manual transformation effort.

► **Agent Connect.**

Announced at Think 2025, Agent Connect provides a framework-agnostic integration architecture that supports LangChain, LangGraph, CrewAI, Copilot Studio, and custom frameworks. The Agent Catalog within watsonx Orchestrate offers validated pre-built agents with integrations for Microsoft 365, Salesforce, SAP, Workday, and AWS.

► **Expanded Connectivity.**

IBM shipped eight new connectors for App Connect Enterprise in August 2025, focused on observability, AI integration, high-speed data movement, and streaming platforms, with additional connectors delivered in early 2026. Enhanced connectors for Microsoft 365, Dynamics 365, NetSuite, and SAP applications were added to webMethods Hybrid Integration.

IBM's integration portfolio now spans App Connect Enterprise, webMethods Hybrid Integration, and API Connect, with watsonx AI embedded across the stack.

## Core Providers

Core providers in the 2026 iPaaS Technology Value Matrix include n8n, Celigo, Jitterbit, and SAP.

### n8n

n8n is placed as a core provider in the 2026 iPaaS Technology Value Matrix. n8n is a source-available, node-based workflow automation platform distributed under the Sustainable Use License, which the company calls "fair-code" rather than open source, and is available as a free self-hosted Community Edition, a self-hosted Enterprise Edition, or managed n8n Cloud. The platform provides a visual canvas editor with drag-and-drop workflow building across three node types for triggers, actions, and logic. With over 400 built-in integrations plus an HTTP Request node for any REST API, n8n supports non-linear workflow patterns including loops, conditional branching, sub-workflows, and error-handling paths. A defining characteristic is the ability to inject custom JavaScript and Python directly into workflow nodes, bridging visual building with developer flexibility. AI-powered workflows and agent construction have become the platform's fastest-growing use

Core providers deliver focused integration capabilities that address specific use cases or user segments. These platforms are expanding their functionality and AI tooling to compete more broadly in enterprise.

case, with native LangChain-based nodes for LLM calls, memory, vector stores, and tool-calling agents that sit alongside standard integration nodes on the same canvas. Agent development and orchestration remain only a portion of iPaaS value today, but Nucleus expects this dimension to carry more weight in buyer selection in the years ahead, and n8n is among the vendors built closest to that trajectory.

Over the past year, n8n has introduced the following enhancements:

▶ **n8n 2.0.**

Released in December 2025, n8n 2.0 is a hardening release focused on enterprise readiness. It introduces a Draft and Publish workflow model that separates editing from production deployment, task runners enabled by default for isolated, sandboxed code execution, custom project roles for fine-grained RBAC with separate edit and publish permissions, and a SQLite pooling driver that delivers up to 10x performance improvement for self-hosted instances.

▶ **MCP Client and Server Support.**

n8n delivered both MCP Client Tool and MCP Server Trigger nodes in 2025. The MCP Client allows n8n AI agents to consume tools from external MCP servers, while the MCP Server Trigger exposes n8n workflows as MCP-compatible tools for external AI agents. This positions n8n as a bidirectional orchestration hub for agentic AI workflows.

▶ **AI Workflow Builder.**

n8n introduced an AI Workflow Builder that generates draft workflows from natural language prompts by automatically adding, configuring, and connecting nodes. This lowers the barrier to entry for new users by automating the initial workflow scaffolding.

▶ **Data Tables.**

n8n added built-in structured data storage within the platform, allowing users to store and query data without external databases. This reduces dependency on third-party data stores for workflows that need persistent state.

n8n continues to grow as an open-source alternative, adding MCP support and an AI workflow builder to its developer-focused platform.

## Celigo

Celigo is positioned as a core provider in the 2026 iPaaS Technology Value Matrix, recognized for its integrator.io platform. Celigo's enterprise iPaaS unifies integrations, APIs, data flows, EDI, and AI agents in a single platform. The platform uses a visual, low-code, and no-code flow builder with drag-and-drop workflow creation targeting

both IT teams and business users. With over 1,000 prebuilt connectors and integration templates in its marketplace, Celigo provides deep coverage across major SaaS applications, including Salesforce, NetSuite, Shopify, and HubSpot. Prebuilt Integration Apps bundle multiple workflows for end-to-end process automation, such as Shopify-to-NetSuite order-to-cash. The platform's built-in error management automatically detects, categorizes, retries, and resolves errors, handling 95 percent of runtime exceptions without manual intervention, according to Celigo. Celigo uses endpoint- and flow-based pricing rather than task- or volume-based models.

Celigo has expanded from SaaS-focused integration into agent development and private cloud deployment, broadening its enterprise reach.

Over the past year, Celigo has introduced the following enhancements:

▶ **AI Copilot.**

Released in beta on March 31, 2026, Ora is a natural language interface powered by a network of specialized agents that serves as the new gateway to integrator.io, superseding the prior AI Copilot. Rather than a chat assistant bolted onto the builder, Ora navigates, builds, analyzes, and acts across the full account, mapping every flow, connection, and dependency to understand the impact radius before any change is made. When errors span multiple integrations, Ora's agents coordinate to trace the root cause through audit logs and the dependency graph. Every action is staged for human-in-the-loop approval, with runtime guardrails and full auditability preserving IT governance.

▶ **Agent Builder.**

Launched alongside Ora at general availability on March 31, 2026, Agent Builder is a low-code environment for building AI agents that reason across steps and act on enterprise systems via Celigo's connectors and the MCP server. Celigo takes a bring-your-own-LLM approach, positioning itself as the governed execution layer between model intent and system action rather than as a model provider. Free for 90 days for all platform users.

▶ **MCP Server.**

Delivered in January 2026, Celigo's managed MCP server publishes integration capabilities as MCP tools that are discoverable and invocable by any MCP-compatible AI agent or LLM client. The server includes scoped security, audit logging, and centralized tool governance for controlled agent access to integration assets.

► **API Builder.**

Celigo brought API Builder to general availability in March 2025, providing a low-code tool to create composite APIs directly within integrator.io. Organizations can expose integration logic as managed REST endpoints, bridging workflow automation with API management.

► **Celigo Private Cloud.**

Launched in January 2025, Celigo Private Cloud delivers fully private automation instances for enterprises requiring dedicated security, compliance, and data isolation beyond the shared cloud environment.

► **Multi-Instance Flows.**

Delivered in September 2025, multi-instance flows allow organizations to manage integration pattern variations across storefronts, environments, or tenants without duplicating flows. This reduces maintenance overhead for organizations running similar integration patterns at scale.

Scoped security, audit logging, and centralized tool governance in Celigo's MCP server give enterprises controlled, traceable agent access to their full integration asset library.

## Jitterbit

Jitterbit is placed as a core provider in the 2026 iPaaS Technology Value Matrix. The Jitterbit Harmony Platform delivers integration, automation, low-code application development, and API management within a single cloud-based environment. Users build integrations through a visual design studio with drag-and-drop orchestration and prebuilt connectors for enterprise systems, including Oracle NetSuite, SAP, Workday, Salesforce, and Microsoft Dynamics. The platform extends into workflow automation, EDI, ETL, and B2B integration, with the Jitterbit Marketplace providing prebuilt templates and process accelerators for common enterprise scenarios. Harmony supports both cloud and on-premises agent deployment for hybrid connectivity requirements.

Jitterbit has introduced an agentic AI platform and redesigned its Integration Studio alongside MCP client support and EDI analytics.

Over the past year, Jitterbit has introduced the following enhancements:

► **Agentic AI Platform.**

Jitterbit launched its agentic AI platform in September 2025, unifying intelligent apps, agents, and data automation in a single environment. The platform includes a Sales Agent connecting to NetSuite and Salesforce for real-time sales orders, pricing, and customer data, and a Knowledge Agent that retrieves answers from

internal systems via natural language queries with permission-based access. Both agents are available through the Jitterbit Marketplace.

► **MCP Client Support.**

Jitterbit introduced Model Context Protocol (MCP) client capabilities in September 2025 for standardized AI integration across systems. This is complemented by prebuilt connectors for OpenAI, Azure OpenAI, and Amazon Bedrock, with the Azure OpenAI connector adding support for Azure Cosmos DB, citations, and registering tools with cloud agents.

► **Redesigned Integration Studio.**

The platform introduced a redesigned Canvas in Integration Studio in September 2025 with a modernized UI to reduce the learning curve. Selective Import now allows users to import specific operations, transformations, endpoints, or resources rather than entire projects.

► **Cloud Datastore.**

Jitterbit launched a serverless, cloud-native storage solution for integrating data with full CRUD operations accessible in the Management Console and Integration Studio. Cloud Datastore supports GDPR compliance and acts as a central repository for structured or unstructured data within integration workflows.

► **EDI Analytics.**

Jitterbit introduced EDI Analytics for transaction volume tracking, direction, and document type reporting, giving organizations visibility into their B2B transaction patterns and volumes across trading partners.

Jitterbit's MCP client capabilities and prebuilt connectors for OpenAI, Azure OpenAI, and Amazon Bedrock bring standardized AI integration to enterprise workflows without custom development.

## SAP

SAP is positioned as a core provider in the 2026 iPaaS Technology Value Matrix, recognized for the SAP Integration Suite. With BTP adoption now reaching 50 percent of SAP customers, the Integration Suite serves as the connectivity backbone for organizations running SAP and non-SAP workloads across cloud and on-premises environments. The platform supports broad integration patterns, including B2B, business-to-government, mobile, application-to-application, IoT, and event-driven messaging. Edge Integration Cell extends the platform into hybrid scenarios with on-premises runtime for latency-sensitive and data-residency requirements. The SAP Business Accelerator Hub rounds out the offering with prebuilt APIs and integration content from SAP and third-party vendors for faster customer deployments.

Over the past year, SAP has introduced the following enhancements:

▶ **MCP Gateway in API Management.**

SAP delivered an MCP Gateway in API Management in Q1 2026, exposing APIs and integration flows as callable services for AI agents via Model Context Protocol. The gateway connects Joule Agents to non-SAP data through third-party MCP servers, positioning Integration Suite as an orchestration layer for agentic interactions across the SAP ecosystem and beyond.

▶ **AI-Assisted Integration Flow Generation.**

The platform now generates integration flows with sender and receiver systems from natural language scenario descriptions. Complementary AI capabilities include Groovy script optimization, API anomaly detection with root-cause explanation and remediation guidance, and API traffic prediction with trend forecasting based on historical call volumes.

▶ **AI Adapter.**

Delivered in Q2 2025, the AI Adapter allows organizations to design integration workflows that incorporate customer LLMs or SAP AI Core-hosted models directly. This bridges traditional integration patterns with generative AI capabilities within a governed environment.

▶ **Expanded Adapter Ecosystem.**

SAP delivered new adapters for Box, Microsoft OneNote, Azure Service Bus, MongoDB, IBM MQ, SAP LeanIX, Google Cloud Storage, Google Pub/Sub, Google BigQuery, Salesforce Pub/Sub, DocuSign, Microsoft 365 Teams, Microsoft 365 OneDrive, and Shopify. The RFC adapter is now available on Edge Integration Cell for direct on-premises communication without Cloud Connector.

▶ **Advanced Event Mesh Enhancements.**

SAP added direct S/4HANA on-premises connectivity to Advanced Event Mesh via Cloud Connector in December 2025. A CAP Plugin for Advanced Event Mesh shipped in November 2025. Event Portal governance workflows now support request and approval processes for deploying application versions to event brokers in production environments.

SAP has introduced MCP gateway support and AI-assisted integration flow generation, extending its integration suite toward agentic use cases.